

## **Stop Start Driving Sessions FAQs**

Due to the large number of enquiries about this service a list of frequently asked questions has been compiled. If you do not find the information you are looking for below then please contact the Education Department directly on 01926 645029 or 01926 645128.

### **Q. Who are the driving sessions for?**

**A.** The sessions are for anyone aged 15+ who does not hold a full driving license. The session is aimed at providing people with very basic driving skills and therefore is not really suitable for anyone either with a license or who has already started taking driving lessons. We require the driver or parent/guardian of the driver if under 16 to sign an indemnity form before the session can start.

### **Q. When are sessions available?**

**A.** The sessions are available weekdays (including school holidays) between 11am and 3pm. Weekend and early evening sessions are also available but are limited. **Sessions must be pre-booked** as the driving area and vehicle has to be prepared before use. Sessions are available throughout the year.

### **Q. Where do the sessions take place?**

**A.** We have two main driving areas at the Heritage Motor Centre. One is a large, flat, tarmac event arena. This has road markings and can simulate driving on 'real' roads. The other is a large stone car park area which provides a more challenging surface to drive on and offers the chance to experience a more unusual driving experience. Both areas are fully barriered from the public and other vehicles and very clearly signed as a driver training area. We can not guarantee which area will be used for a session as they are allocated on a first come, first served basis and these resources are shared with other departments at the Heritage Motor Centre. For students that hold a valid provisional license, part of the session may also take part on our site roads.

### **Q. What vehicles are used?**

**A.** All of our sessions use dual controlled Land Rover Freelanders

### **Q. How do you book a session?**

**A.** To book a session, please call the Education Department directly on 01926 645029. If you reach our answer machine please leave your name, contact number and the best time for us to call back.

### **Q. How much do the sessions cost?**

**A.** The sessions are £30 per hour which includes entry into the Museum. Up to Two drivers are welcome to share a one hour session however this then does not include entry into the Museum for either driver. Payment is taken before the session starts at the Museum Pay Desk.

### **Q. Do you do gift vouchers?**

**A.** Yes, we can send out a voucher to be given as a birthday present. The voucher can either be for a pre-paid session or for a session that is to be paid for on the day. We can either issue the vouchers with a pre-arranged time and date or we can send them out open so that the driver calls to arrange a time/date that is convenient to them. Please note: sessions are subject to availability and we can not guarantee any specific time or date unless it has been booked in advance.